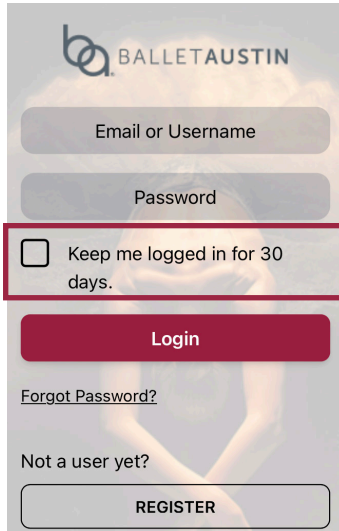


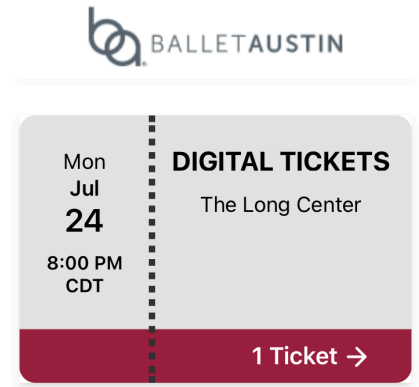
1 Go to wallet.balletaustin.org or scan this QR code with your mobile device

- Log in with the same username and password you used to purchase your tickets.
- Forgot your password? Click the link to reset it.

QUICK TIP! - Check the box next to Keep me logged in for 30 days and avoid having to login each time you open your wallet during that time.

2 Tap your event to see ALL the details of your ticket.

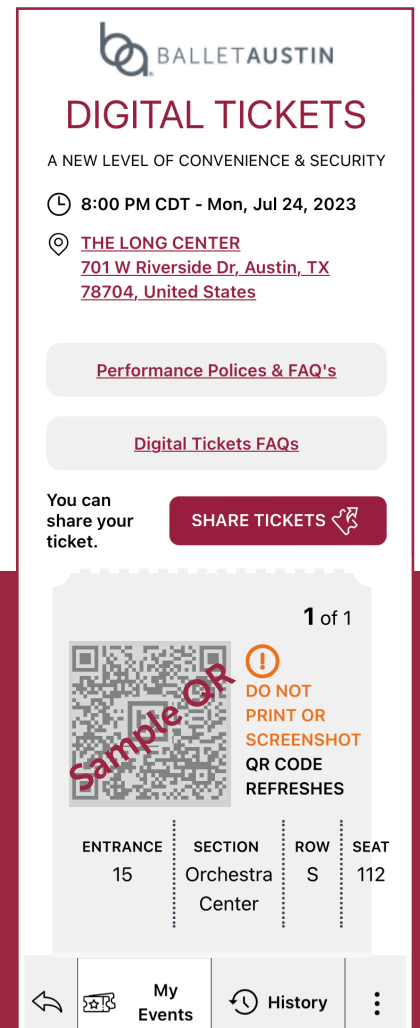


3 Scroll down to see details including your seat location and revolving QR code.

NO MORE SCREENSHOTS OR PRINTOUTS!

- Digital Tickets use a revolving QR code for increased security.
- Your revolving QR code, will not appear until the date and time listed in your wallet.
- When your QR code appears, your ticket is ready to be scanned at the performance.

Note: Your tickets are accessible from any device, but you must log in on your mobile device to scan them at the performance.



QUICK TROUBLESHOOTING TIPS

- To view your digital tickets, open a browser on your mobile device (ex. Safari, Google Chrome, etc.)
- If you have previously logged in and things don't look as expected, refresh your page.
- Your QR code will not display till 48 hours before the performance.
- The QR code is continuously refreshing and can only be scanned from your mobile device. **DO NOT take screenshots or bring printouts as they will not be accepted at the door.**
- Make sure your phone is in light mode.
- Still need help? Contact our Ticketing Services Team (M-F 12 pm - 5 pm) at 512.476.2163 or email boxoffice@balletaustin.org.